



South Georgia Governmental Services Authority

P.O. Box 1675 • Thomasville, Georgia 31799
Phone 229-225-9000 Fax 229-225-9200

Hannah Orr
Financial Director
South Georgia Governmental Services Authority
P.O. Box 1675
Thomasville, GA 31799
(229)236-9300
hannah@sggsa.org

Letter of Appeal, CC Docket No. 02-6
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

January 30, 2019

Funding Year: 17 (2017-2018)
SPIN: 143011390
Site: Primary Care of Southwest Georgia Inc.- Quitman
FRN: 17243321
HCP Number: 53890

This is a letter to request a reopening of the 2017 funding year filing window as pertains to the Rural Health Care Program for SPIN 143011390. The City of Thomasville is requesting the FCC please allow a reopening of the invoicing period for the Service Provider to reapprove the Form 468 relating to 2017 Invoicing that was unapproved in the permitted time frame.

In the month of July 2018, the City of Thomasville experienced the loss of a team member Karis Mills, whose job duties included overseeing the City of Thomasville's RHC program. Her death was unforeseen and very unexpected. From the time of her passing to the present, the City of Thomasville has been in collaboration with the South Georgia Governmental Services Authority to sort through the program and all that Karis was responsible for. All approval emails and RHC correspondence continued to be sent to an email address that was no longer being used by the program's administrator up until January 25, 2019 when the SPIN's Form 498 was revised. Being that Karis was the sole responsible party for the RHC procedures, timelines and other requirements; no one else had been trained in the process. Upon her passing a period of dormancy occurred with the program's operations. When the SGGSA was able to step

in to assist the City, it became a learn as you go experience as they had no background in dealing with the RHC program.

Furthermore, the City of Thomasville underwent Hurricane Michael in October of 2018, which caused extreme damage to our operational grid as well as all surrounding areas. The several weeks following the Hurricane involved all staff members immediate attention. This caused more of a time strain on devoting time to processing the City's RHC invoices as well as confirming all previous filings had been filed and approved.

Soon after the devastation to our region from Hurricane Michael the above Form 463 was submitted for approval. The unapproved Form 463 has just recently been discovered as our team diligently combs through all Karis' USAC/RHC correspondence. It is our request that we obtain an extension in order to correct this error. At this time the City of Thomasville requests that the FCC allow them a small window of time to rectify the incorrect filings and continue the RHC program as required.

Sincerely,

A handwritten signature in blue ink that reads "Hannah Orr". The signature is fluid and cursive, with the first name "Hannah" being larger and more prominent than the last name "Orr".

Hannah Orr